

Title Slide one:

Overcoming digital exclusion needs more than just devices! But they are a good start.

Slide Two

Lockdown March 2020

Slide 3

Superhighways applies to Devicesdotnow emergency funding.

Slide 4

We received 10 tablets

Slide 5

Superhighways worked with Community Partners to identify isolated residents with no access to technology.

Slide 6

Milaap Centre logo – minoritized communities

Staywell services that change lives logo– older people.

Kingston Churches Action on Homelessness logo – people without a home

Slide 7

Tell Us why they need a tablet –3 different coloured graphics of speech bubbles

Slide 8 – answers to question

- Milaap client – Why he needs a tablet – “HE has family in India that we will be able to communicate with!”
- Why she needs a tablet - “She will be really frustrated at this time ...trapped in her flat”
- Why they need tablet - “He lives alone and has limited contact with anyone, having recently been ill and unable to work.

Slide 9

Title: “Tell Us about their interests”

Slide 10

Title: “We installed different apps for each tablet”

Slide 11;

Screen capture of a Tweet from KCAH

Text: Jeffery is thrilled to be online , that's to Superhighways UK! They sources 2 free tablets (plus date) through the @googthingsfoundation – helping vulnerable like Jeffery facing #selfisolation with no internet access of device #homelessness #Kingsotn #oldervulnerablepeople

Slide 12

Title: Lockdown training

Training complete beginners over the phone was tough for everyone at first -'til we could get on Zoom!

Slide 13

Title: ...but the online training sessions got easier each time we connected. Additional quote "I want to find new recipes online...I am so bored with my cooking!!

Slide 14

Title: Success story #1

Milaap Tech Savvy Club set up to keep members in touch during Lockdown inspired by the tablet project.

Slide 15

Title: Success story #2

"One lady got on so well with her tablet and training her brother gave her a super upgrade tablet for her birthday!"

Slide 16

.....and Superhighways

had another device to give away!

Slide 17

Title: Fast Forward to 2022 - another crisis

Cost of Living increases

& more people in data poverty

Slide 18

Transcript of the Superhighways Video 01062023

Title: Superhighways now accessing

National Databank & Health Inequalities funding to go to local community settings and offer.....

Slide 19

Title: February 2023

Free sim cards with data and calls, 1:1 training, Outreach support at CREST foodbank

Slide 20

Title: Thank You

Eco-op logo, Staywell Logo, KCAH logo, Milaap Centre Logos, DevicesDotNow logo, Good Things foundation logo and the Hear Logo